



Cape Charles Gazette Special Edition

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We hope that you will enjoy reading the Cape Charles Gazette which is the electronic newsletter published from time to time by the Town Manager on behalf of the municipal government of the Town of Cape Charles. The Gazette provides a variety of information that we believe will be useful to the citizens and businesses of Cape Charles as well as those who plan to travel to Cape Charles or have any interest in our Town or the Town's government. The Gazette provides information on actions being undertaken or being considered by the Town government, upcoming activities in the Town, important public safety and security issues and emergency announcements.

We welcome your responses which may be sent to gazette@capecharles.org, by regular mail to 2 Plum Street, Cape Charles, VA 23310 or by calling (757) 331-3259.

We also encourage you to visit the Town's website at www.capecharles.org where you will find up-to-date information about the operation of the Town government.



HARD WATER

Due to a faulty part in the control panel, the water plant crew is unable to run the water through the water softener. The parts are expected to be installed this Wednesday, August 11th, to bring the softener back on line. Our water will be unusually hard until that time.

In the past, we have had intervals of hard water and have received complaints about spots on glass and silverware, taste and less lather with soap. There **are no** health issues associated with hard water.

We are working diligently to remedy the situation and hope to have the water softener back on line on Wednesday.

Thank you for your understanding,
David Fauber, Public Utilities Director

EMAIL CONTACTS:

[Mayor](#)
[Town Council](#)
[Town Manager](#)
[Treasurer](#)
[Town Clerk](#)
[Code Enforcement](#)
[Town Planner](#)
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NOTICE REGARDING YOUR DRINKING WATER

On July 28th, a notice was mailed to all Cape Charles residents notifying you that the Town's drinking water exceeded the Virginia Health Department's (VDH) Primary Maximum Contaminant Level (PMCL) for Trihalomethanes (THMs). The Town's average for the period of July 1, 2009 through June 30, 2010 was 0.087 mg/L and the VDH's THM PMCL is 0.080 mg/L. Testing for THM is a new VDH requirement and the results are provided to municipalities on an annual basis. The Town was recently notified of the results for the first year of testing and the fact that the Town's average exceeded the VDH PMCL by 0.007 mg/L.

THMs are byproducts of drinking water chlorination reacting with other nutrients / sediments already in the water. The Town is reviewing our operations and taking steps to alleviate this problem and to ensure that the levels remain within the acceptable limits in the future. As part of our ongoing efforts to rectify this issue, the Town will be conducting a system flush of the water system tonight (Monday, August 9th) beginning at 9:00 PM and continuing until 2:00 AM. The water system flush was advertised in the August 7th issue of the Eastern Shore News. Residents are asked to not use water during that time as sediment can be drawn into the residence water lines. All residents in Town may experience brown-colored water for a time during and after the system flush, but the system should rectify itself fairly quickly.

Please be assured that this is not an immediate health risk and the Town is doing everything possible to ensure the levels remain below the acceptable Primary Maximum Contaminant Levels. David Fauber, the Town's Public Utilities Director, will be giving a detailed report regarding this issue at the Town Council Regular Meeting which is scheduled for this Thursday, August 12th, beginning at 7:00 PM at the St. Charles Parish Hall. Please feel free to attend the meeting to hear the detailed information. You may also call David Fauber at 331-3259 x17.

Thank you for your understanding,
Heather Arcos, Town Manager



Any reference to an external website is for public information only and does not constitute an endorsement of that website.

Municipal Corporation of Cape Charles
2 Plum Street
Cape Charles, VA 23310
www.capecharles.org
757-331-3259

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